



MLAHMC

As an Aboriginal organisation, our vision is for stronger and healthier families and communities through the provision of sustainable, quality housing and related services

1800 231 160 | www.mlahmc.org.au

Improving access and service delivery for Aboriginal People

Seth Toomey

General Manager MLAHMC Ltd



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About MLAHMC Ltd & ME



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MLAHMC LTD

Our Vision

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Our Purpose

We exist to:

1. Provide effective and high quality tenant-focused Aboriginal housing services.
2. Involve Aboriginal people and communities in how we make our decisions.
3. Engage in business and community development, and provide training and employment services, to support our vision.
4. Build relationships based on confidence and trust with appropriate partner organisations and the wider community.
5. Be a viable and efficient Aboriginal controlled organisation that is accountable to its stakeholders.



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Session Overview:

Aboriginal and Torres Strait Islander people are overrepresented as clients of homelessness services and as social housing tenants. Delivering culturally appropriate services requires a diverse and culturally competent workforce, which is why housing and homelessness services need to become employers of choice for Aboriginal people. This session will explore the cultural challenges for Aboriginal people working with Aboriginal and non-Aboriginal communities and how the industry can be more supportive.

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Optimal choice

I. Delivered by Aboriginal Service Providers?



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Alternate choice

II. Strategy needs to make the Aboriginal Staff feel comfortable to stay (retaining Aboriginal Staff)



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Solutions?

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Community Engagement



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Tenant Engagement





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Thank You

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